

OFFICE SEATING LIMITED WARRANTY



ULTRA SEAT CORPORATION

Phone: 1-800-667-7328 | Fax: 1-888-667-7328

www.ultraseat.com

Ultra Seat Corporation expressly warrants from date shipped from Ultra Seat Corporation all 24-Hour Office Chairs and accessories shall be free from defects in material or workmanship as per the following:

- The main components (mechanism, seat frame, 5 star base) are covered by a 5 year warranty from date shipped from Ultra Seat Corporation.
- Seat covers, back covers, headrest covers, armrests, seat foams, back foams, headrest foams and air lumbar systems are covered by a 90 day warranty from date shipped from Ultra Seat Corporation.
- The standard wheels and gas shocks/covers have a 2 year warranty from date shipped from Ultra Seat Corporation.
- The neoprene single wheels are covered by a 1 year warranty from date shipped from Ultra Seat Corporation.
- Warranty covers parts and in house labor. This warranty does not apply to outside labor, freight, or any other associated costs.

For warranty consideration or claims, please contact our sales representatives at 1-800-667-7328 for a Return Goods Authorization (RGA) number. All warranty returns must include an Ultra Seat RGA form and must be shipped freight prepaid to Ultra Seat Corporation in Acheson, Alberta, Canada for inspection.

The warranty is limited to repairing a defective part or complete replacement of a part.

The repair or replacement of parts under this warranty does not extend the period of this warranty beyond its original expiration date.

The warranty set forth above are the sole and exclusive remedies for breach of this warranty and the purchaser agrees that no other remedy for damages, including without limitations whatsoever, incidental or consequential damages, loss of profile, loss of sales, loss of use of equipment or injury to person or property.

The warranty of any seat or accessory will be considered void if, in the opinion of Ultra Seat Corporation, one or more of the following conditions are present:

1. The seat or accessory has been altered, modified, changed or reworked in a manner not previously authorized by Ultra Seat Corporation.
2. The seat or accessory has been subjected to abuse, improper use, neglect, accident or use for other than its intended purpose. This includes cuts, burns or lack of maintenance.
3. The seat or accessory is installed in a manner that would subject the seat to abnormal use.
4. Replacement parts have been purchased from another source and have been substituted in such a way as to affect the performance, function or serviceability of the seat or accessory.

Ultra Seat Corporation makes no other express warranty and offers no remedy except as herein described. Ultra Seat Corporation disclaims any liabilities for incidental or consequential damages resulting from breach of any express or implied warranty with respect to the Ultra Seat Corporation product covered by this warranty. All other warranties, expressed, implied or statutory, including implied warranties of fitness for a particular purpose and of merchantability are limited to the period of this warranty. Failure to give prompt written notice within thirty (30) days of the discovery of any defect in material or workmanship which occurs within the warranty period will void this warranty.